



Low Head Tourist Park (LHTP) - Terms and Conditions

Acceptance of an accommodation booking is an acknowledgment and agreement to these terms and conditions.

General Terms and Conditions

- The tariff is based on the number and type of guests for the specified time and duration. Any changes may change the tariff;
- Prices quoted are current at time of booking, inclusive of GST and firm upon full payment for the specified time and duration. A cancellation fee applies to cancellations made within 14 days prior to arrival. Where bookings are cancelled less than 48 hours prior to arrival or in case of a no show the first nights' accommodation will be charged. Bookings can be moved without penalty (dependent on revised booking period). Customers may hold credit on their client account for up to 12 months;
- The same cancellation requirements as indicated above apply to Group bookings (two or more on-site accommodation), however 30 days notice must be given in this case;
- Full payment is to be made at check in. No refunds are given for early departures or cancellations once arrived - credit may be held for a period of 12 months;
- In the respect for the comfort of others staying at each of the LHTP sites, we only allow one vehicle per booking;
- We reserve the right to refuse entry into LHTP. A full refund will be issued under these circumstances;
- Persons under 18 years of age must be accompanied by a parent or guardian.

Specials, Competitions and Prize Vouchers

- Offers are only available for purchase during the validity dates;
- The posted rates are on a first-come, first served basis and may change after posting according to availability;
- Specials do not apply to pre-existing bookings;
- Prices are quoted based on the number of persons outlined on the voucher or prize. Additional guests will be charged at extra costs;
- Specials are subject to change without prior notice.